



Independent Toxicology Laboratory

Providing personal service to our clients

Leading technology and absolute quality

Championing Client Relationships

Enhancing client experience with
easy-to-use ordering and rapid
turnaround reporting



Certus Laboratories is an independent urine toxicology laboratory specializing in providing our clients with unparalleled clinical quantitative urine drug testing.



3827 Bienville Blvd., Suite 10
Ocean Springs, MS 39564

Phone: 228.818.0366 | Fax: 228.818.0367

support@certuslaboratories.net

www.certuslaboratories.net



Certus Laboratories is an independent urine toxicology laboratory specializing in providing our clients with unparalleled clinical quantitative urine drug testing. We commit to every client-comprehensive, accurate, and timely test results and guarantee the fastest turnaround time in the industry.



Certus Laboratories offers a variety of resulting methods- fax, email, secure web portal, and interfaced results with client EMR. Certus is set apart from other labs by championing client relations. We offer unmatched customer service to our clients and excel at meeting the needs of your individual organization.

BENEFITS OF TESTING

Urine toxicology testing allows healthcare providers to determine and document if the patient is taking prescribed medications appropriately, taking medications not being reported to their provider, and/or using illicit substances. Having this information can help initiate further discussions about the patient's lifestyle, treatment plan, and treatment options can be presented to help improve the patient's health.

WHY AND WHEN

Providers who do not have a medication management policy in place, to include drug testing could be putting themselves at unnecessary risk. When providers establish a drug testing policy in their clinic, it also helps them approach the topic of drug testing with ease. When patients are aware that they will be tested, they are more apt to feel comfortable and understand why they are being tested.

PAYMENT FOR TESTING

Certus understands that providing quality patient care has a related cost, which in some situations may be financially burdensome for patients. We are committed to delivering the best patient care to all, and to meet this objective we have established practices to ensure affordable access to Certus' services. Certus will send a Statement of Account to patients who are responsible for deductibles, coinsurance, co-payments or other balances. Unless otherwise contractually dictated by insurance carrier, Certus will make two attempts to collect on any patient balances. Presently, Certus does not use a collection company as they do not help create the type of relationship we desire to have with our clients. Before we write-off any claim amount to bad debt, we offer a couple of different payment options that patients have found attractive, and Certus feels are fair.

The following detailed payment options, may apply to some of your patients:

- **No Insurance.** If you are not insured, or your health plan does not cover these types of laboratory test, Certus may offer an uninsured rate. This rate is consistent with the market place.
- **Payment plan.** Certus is always willing to work with any patient on a balance owed. We offer plans for outstanding balances, and eligibility is individually determined.

WHAT SETS CERTUS LABORATORIES APART?

Certus Laboratories utilizes Liquid Chromatography/Mass Spectrometry (LC/MS) which is the gold standard for confirmatory testing in the industry. This advanced technology allows Certus to provide clinicians with accurate results and rapid turnaround times. Once a specimen is received, we are able to provide 3-4 business day turnaround time.

Our Laboratory Information System (LIS) is capable of interfacing test results with over 100 different clinic Electronic Medical Records (EMRs). Our devoted staff and technicians are determined to build lasting professional relationship with your clinic and will strive to exceed all of your needs and expectations.



3827 Bienville Blvd., Suite 10
Ocean Springs, MS 39564
Phone: 228.818.0366 | Fax: 228.818.0367
support@certuslaboratories.net
www.certuslaboratories.net